



NORTHERN WASTE SOLUTIONS

Residential Waste Service Agreement

161 P.O box • Mio, MI 48647

northernwsolution@gmail.com • (989) 277-7185

Service begins at 4:00 AM — carts must be curbside the night before.

1. CUSTOMER INFORMATION

Customer Name: _____

Service Address: _____

City/State/ZIP: _____

Billing Address (if different): _____

Phone Number: _____

Email: _____

2. SERVICE DESCRIPTION

Northern Waste Solutions (“NWS”) will provide weekly curbside solid waste collection at the service address listed in Section 1 with one 96- gallon cart.

NWS-owned carts remain company property and must be returned at the end of service unless otherwise stated.

3. SERVICE OPTIONS & RATES

Service Plan (Select One):

NWS-Owned 96-Gallon Cart

- \$38 per month
- \$96 per quarter

Customer-Owned 65-Gallon Can

- \$26 per month
- \$78 per quarter

Billing Preference:

Monthly Quarterly

Additional Services (Available Upon Request):

Cleanouts • Bulk Item Pickup • Construction Debris Pickup • Special Pickups • Short-Term Dumpster Rentals • additional garbage cans
(Separate quotes and fees apply.)

Customer Initials (acknowledging Section 3): _____

4. CART OWNERSHIP & CARE

- 4.1 NWS-owned carts remain the property of Northern Waste Solutions.
- 4.2 Customer is responsible for reasonable care of the cart while in possession.
- 4.3 Damage from negligence, fire, or misuse may result in replacement fees.
- 4.4 Carts must not be overloaded; lids must close fully.
- 4.5 All waste must be bagged.

Customer Initials (acknowledging Section 4): _____

5. MATERIALS NOT ACCEPTED

The following may **not** be placed in the cart:

- Tires
- Concrete, bricks, stones, or soil
- Construction debris
- Full pallets
- Freon appliances
- Electronics requiring regulated disposal
- Hazardous materials
- Oils, fuels, paints, solvents, or chemicals
- Liquids of any kind
- Hot ashes
- Batteries, propane tanks, explosives

Special Pickup Required (Call Ahead): Additional Fees Apply

- Tires
- Concrete, bricks, stones, or soil
- Construction debris
- Full pallets
- Freon appliances
- Electronics requiring regulated disposal
- Hazardous materials
- Oils, fuels, paints, solvents, or chemicals
- Liquids of any kind
- Hot ashes
- Batteries, propane tanks, explosives
- Appliances
- Furniture
- Oversized items
- Whole-house cleanouts

Customer Initials (acknowledging Section 5): _____

6. SERVICE GUIDELINES

- 6.1 Waste must be curbside the night before service or no later than **4:00 AM**.
- 6.2 Missed service due to waste being late, improperly placed, or inaccessible is the responsibility of the customer.
- 6.3 Carts must have **6 feet of clearance** from vehicles, fences, mailboxes, and snowbanks.
- 6.4 Service may be delayed one day following major holidays.
- 6.5 If access is blocked (snow, ice, vehicles, debris), service may be skipped until the next

scheduled day.

6.6 All trash must be bagged.

Customer Initials (acknowledging Section 6): _____

7. BILLING & FEES

7.1 Invoices are issued **two weeks before the First** each month or quarter (VIA Email).

7.2 Payments are due on the **First** of the billing cycle.

7.3 Accounts more than **10 business days** past due may incur late fees and/or interruption of service.

7.4 Card payments may incur a processing fee (maximum \$5 per billing cycle).

7.5 Accounts **30+ days delinquent** may be suspended until payment is made.

7.6 Customer is responsible for keeping billing information current.

Customer Initials (acknowledging Section 7): _____

8. SERVICE PAUSE & TERMINATION

8.1 Customers may request temporary suspension with advance notice.

8.2 NWS may suspend or terminate service for nonpayment or repeated violations.

8.3 Upon termination, all NWS-owned equipment must be returned in usable condition.

8.4 Unreturned or damaged company equipment may result in replacement charges.

9. LIABILITY & DAMAGE

9.1 NWS is not responsible for damage to personal property located within **6 feet** of the cart area.

9.2 Customer must ensure clear access to the cart at all times.

9.3 NWS is not liable for damage caused by weather, wildlife, road conditions, or improper cart placement.

Customer Initials (acknowledging Section 9): _____

10. TERMS & CONDITIONS

- 10.1 Customer agrees all materials placed for disposal comply with Section 5.
- 10.2 Prohibited materials may result in additional charges or service refusal.
- 10.3 Overloaded or contaminated containers may be billed at an additional rate.
- 10.4 Customer is responsible for ensuring access free of snow, ice, and obstacles.
- 10.5 This Agreement renews automatically according to the chosen billing cycle.
- 10.6 NWS may adjust rates annually with 30-day written notice.
- 10.7 Customer is responsible for any damage to NWS property caused by misuse.
- 10.8 This Agreement constitutes the full understanding between both parties.

Customer Initials (acknowledging Section 10): _____

11. BILLING INFORMATION

Billing Contact: _____
Billing Phone: _____
Billing Email: _____
Billing Address (if different): _____

Preferred Payment Method:

- Check (P.O. Box 161, Mio, MI 48647)
- Cash
- Money Order
- ACH
- Card (processing fee may apply)

Invoices are delivered via **email**.

Customer Initials (acknowledging Section 11): _____

12. SIGNATURES

I acknowledge that I have read, understand, and agree to all sections (1–11) of this Residential Waste Service Agreement.

Customer Printed Name: _____

Customer Signature: _____

Date: _____

NWS Representative: _____

Signature: _____

Date: _____

Final Customer Initials (Acknowledging Entire Agreement): _____