



NORTHERN WASTE SOLUTIONS

Clean-Out Service Agreement

(Residential & Commercial — Homes, Garages, Barns, Sheds, Offices, and More)

Mailing / Billing Address: PO Box 161, Mio, MI 48647 (Oscoda County)

Email: northernwastesolutions@gmail.com

Website: northernwastesolutions.com

Phone: (989)277-7185

Customer Information

Customer Name: _____

Service Address: _____

Phone: _____

Email: _____

Date: _____

1. Scope of Services

Northern Waste Solutions agrees to perform a one-time clean-out service at the Service Address on the scheduled service date.

Services may include:

- Removal of approved materials
- Loading, hauling, and lawful disposal/recycling

Additional work such as heavy lifting, demolition, deep cleaning, or handling restricted materials requires **separate written authorization** and may result in additional fees.

2. Customer Authorization

Customer affirms they are the property owner or authorized agent and grants the Company full permission to remove items designated for disposal.

Company will **only remove items explicitly identified by the Customer**.

Hazardous or prohibited items discovered on-site may be declined, isolated, or billed at additional rates.

Customer Initials (acknowledging Section 2): _____

3. Schedule & Access Requirements

- Customer must schedule service directly with the Company.
- Company will provide an arrival window for the appointment.
- Customer must ensure safe, unobstructed access to all work areas, including:
 - Removing vehicles or obstacles
 - Securing pets
 - Removing valuables
 - Notifying Company of fragile or unsafe structures

If conditions are unsafe or inaccessible, service may be delayed or terminated.

Customer Initials (acknowledging Section 3): _____

4. Pricing, Estimates & Payment

Estimates: A written estimate or quote will be provided prior to the start of work.

Payment: Payment is due **upon arrival**, unless otherwise agreed in writing.

Accepted forms:

- Card
- ACH
- Cash
- Check / Money Order (Payable to *Northern Waste Solutions LLC*)

Changes: Any increase in scope requested during the service will be billed as an additional charge.

5. Prohibited, Hazardous & Restricted Materials

The Company does **not** remove or handle:

- Chemicals, unknown liquids, paint, pesticides
- Medical waste or biohazards
- Asbestos or suspected asbestos
- Explosives, ammunition, or flammable materials
- Regulated or hazardous waste of any type

Discovery of these materials may result in partial service, service refusal, or additional fees.

Customer Initials (acknowledging Section 5): _____

6. Assumption of Risk & Limited Liability

Assumption of Risk: Customer acknowledges the inherent risks of moving heavy items and accepts the potential for incidental damage.

Customer Disclosure: Customer must identify fragile, damaged, or sensitive areas prior to service.

Limited Liability: Company is not responsible for damage except in cases of **gross negligence or willful misconduct**.

Liability is limited to the total amount paid for the service.

Customer Initials (acknowledging Section 6): _____

7. Indemnification

Customer agrees to indemnify and hold harmless Northern Waste Solutions, its employees, and contractors from all claims arising from:

- Customer's breach of this Agreement
- Hazardous or prohibited materials on-site
- Unsafe or unreported conditions

Customer Initials (acknowledging Section 7): _____

8. Title & Risk of Loss

Ownership and responsibility for items removed transfers to the Company **upon physical removal** from the property.

Customer Initials (acknowledging Section 8): _____

9. Cancellation & Rescheduling

- Customer may cancel or reschedule with **48 hours' notice**.
- Cancellations made within 48 hours may incur a **5% cancellation fee**.
- Excessive delays caused by Customer may be billed as additional labor time.

10. Dispute Resolution & Governing Law

This Agreement is governed by the laws of the **State of Michigan**.
All disputes shall be resolved in **Oscoda County, Michigan**.

11. Termination of Service

Company may terminate service at any time due to:

- Unsafe conditions
- Presence of hazardous materials
- Breach of this Agreement

Customer is responsible for all costs incurred up to the time of termination.

12. Agreement

- **Entire Agreement:** This document constitutes the full agreement between both parties.
- **Severability:** Invalid provisions do not affect the remaining terms.
- **Modifications:** Any changes must be in writing and signed by both parties.

13. Acknowledgment & Signatures

Customer (Print): _____

Customer (signature): _____

Date: _____

Northern Waste Solutions (Authorized Representative): _____

Signature: _____

Date: _____