



NORTHERN WASTE SOLUTIONS

Service Guidelines & Customer Information

 **Mio, Michigan**  northernwsolution@gmail.com  **(989) 277-7185**

Locally Owned • Reliable Service • Clean Communities

Service Schedule

- **All pickups begin at or after 4:00 AM on your scheduled service day.**
- **Please have carts or dumpsters ready the night before.**
- **Containers should be placed within 3 feet of the curb, away from vehicles, poles, or snowbanks.**
- **Service continues as normal in light weather. Severe conditions may delay pickup until safe.**

Commercial Service

Container Size	Monthly Rate	Quarterly Rate
96-Gallon Cart	\$38.00	\$114.00
2-Yard Dumpster	\$79.00	\$235.00
4-Yard Dumpster	\$99.00	\$296.00
6-Yard Dumpster	\$145.00	\$433.00
8-Yard Dumpster	\$205.00	\$614.00

Non-Acceptable Materials

Do not place these in your cart or dumpster:

- **Tires, concrete, dirt, rocks, or large construction debris**
- **Paint, liquids, chemicals, or hazardous waste**
- **Batteries, automotive fluids, or appliances with refrigerant**
- **Yard waste (unless pre-approved)**
- **Placing restricted items may result in refusal of service or additional fees.**

Billing & Payments

- **Invoices are sent monthly or quarterly, depending on your selected plan.**
- **Payments are due within 15 days of invoice date.**
- **Late balances may incur a \$10 late fee or 1.5 % monthly charge.**
- **Returned or declined payments add a \$35 processing fee.**
- **Avoid interruptions by enrolling in Automatic Payments.**

Container Care

- **Keep the lids closed at all times.**
- **Do not overfill — lids must shut completely.**
- **Only approved waste should go inside containers.**
- **Notify us immediately if a container is damaged or unsafe.**

Holiday Schedule

If your service day falls on a recognized holiday, collection will occur the next business day.

(Recognized holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas.)

Contact Us

For service questions, billing, or account updates:



(989) 277-7185



northernwsolution@gmail.com

Thank you for supporting a locally owned Michigan company dedicated to clean, reliable service!



NORTHERN WASTE SOLUTIONS

Commercial Waste Service Agreement

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Customer Information

Business Name: _____

Service Address: _____

Mailing Address (if different): _____

Primary Contact Name: _____

Phone: _____

Email: _____

Service Overview

Northern Waste Solutions will provide commercial solid waste collection services at the location listed above.

Trash collection occurs Bi-weekly at or after 4:00 AM on the scheduled pickup day unless otherwise arranged.

Section 6 – Service Summary & Pricing

All containers provided remain the property of Northern Waste Solutions and must be returned upon service termination.

Container Size	Service Frequency	Monthly Rate	Quarterly Rate
2-Yard Dumpster	Once a month	\$38.00	\$114.00
4-Yard Dumpster	Bi-Weekly	\$79.00	\$237.00
6-Yard Dumpster	Weekly	\$145.00	\$433.00

Billing Option: ☐ Monthly ☐ Quarterly

Service Day: 6 yard dumpster every Thursday, 4 yard dumpster every other Thursday, 2 yard dumpster will be serviced every first Thursday of the month or call when service is needed once per-month.

Non-Acceptable Materials

The following materials are not accepted for disposal:

- Tires, concrete, large construction debris, paint, hazardous or chemical waste
- Automotive fluids, batteries, appliances containing refrigerant
- Yard waste, dirt, rocks, or liquids of any kind

Any prohibited materials found in containers may result in additional handling or disposal fees.

Container Access & Placement

Customers shall provide safe and unobstructed access to the container at all times.

Containers must be placed on a hard, level surface suitable for heavy equipment.

Blocked, overfilled, or inaccessible containers may be subject to additional service fees.

Payment Terms

- Payment is due within 15 days of the invoice date.
- Late balances are subject to a \$10 late fee or 1.5% monthly finance charge.
- Returned or declined payments incur a \$35 processing fee.
- Service may be suspended for non-payment or unsafe access.

☐ Cash ☐ Check ☐ money order

Made out to Northern Waste Solutions LLC.

Automatic billing coming soon!

Holiday & Weather Policy

If your regular service day falls on a recognized holiday, pickup will occur the next business day.

Severe weather or unsafe conditions may cause short delays; service resumes promptly once safe.

Term, Renewal, & Termination

This Agreement shall remain in effect for a minimum of 12 months and automatically renews thereafter on a month-to-month basis unless either party provides 30 days' written notice to terminate.

Liability

The customer is responsible for any damage to company equipment beyond normal wear.

Northern Waste Solutions shall not be liable for incidental or consequential damages resulting from normal service operations.

Entire Agreement

This Agreement constitutes the entire understanding between both parties and supersedes any prior communications or representations.

It is governed by the laws of the State of Michigan.

Agreement Acceptance

Effective Date: 11/17/2025

Customer Signature: _____

Date: _____

Printed Name: _____

Northern Waste Solutions Representative: TREY STORLIE

Date: 11/14/2025

Printed Name: TREY STORLIE

Thank You for Choosing Northern Waste Solutions

Your trust keeps our communities clean and your business running smoothly.

Questions?

Contact us anytime at (989) 277-7185 or northernwsolution@gmail.com.



NORTHERN WASTE SOLUTIONS

Welcome to Reliable Local Service

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Locally Owned • Reliable Service • Clean Communities

Dear Valued Customer,

Welcome to Northern Waste Solutions!

We're proud to have you as part of our growing community and want to personally thank you for choosing a locally owned waste provider dedicated to reliability, integrity, and keeping Northern Michigan clean.

Our mission is simple — to provide dependable waste removal services you can count on week after week, with customer care that feels personal because it is personal.

When you call us, you're talking directly to people who live and work right here in our community.

Here's What's Included in Your Welcome Packet:

1.  Service Agreement – outlines your plan, pricing, and service details.
2.  Automatic Payment Authorization Form – for hassle-free billing.
3.  Service Guidelines – everything you need to know about pickup times, acceptable materials, and payment terms.

Please take a few minutes to review each page and return any required signatures or forms to us by email or mail.

A Few Helpful Reminders:

- All pickups begin at or after 5:00 AM on your scheduled service day.
- Please have your cart or dumpster accessible by 5:00 AM to ensure service.
- Keep lids closed and place containers clear of vehicles, poles, or snowbanks.
- Avoid placing non-acceptable materials such as tires, concrete, paint, or hazardous waste in containers.

For a full list of service details, refer to your enclosed Service Guidelines Sheet.

Billing & Payment Options

You can choose monthly or quarterly billing — whichever works best for your budget.

Want the easiest option? Enroll in automatic payments to ensure your account stays current with no late fees or interruptions.

If you ever have a question about your invoice or need assistance, our team is always happy to help.

Thank You for Supporting Local

Every customer we serve helps us grow a cleaner, stronger community here in Northern Michigan.

We take pride in providing friendly, dependable service — and we're grateful you've chosen to partner with us.

We look forward to serving you!

Sincerely,

The Northern Waste Solutions Team



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